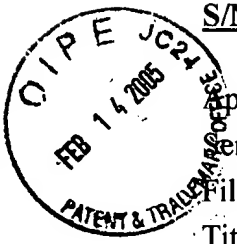


2645
JFW



S/N 09/360,719

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Paul C. Rogers et al.	Examiner:	Olisa Anwah
Serial No.:	09/360,719	Group Art Unit:	2645
Filed:	July 27, 1999	Docket No.:	2046.086US4
Title:	CALL MANAGEMENT SYSTEM WITH CALL CONTROL FROM USER WORKSTATION COMPUTERS		

AMENDMENT AND RESPONSE UNDER 37 CFR § 1.111

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

This responds to the Office Action mailed on November 17, 2004. Please amend the
above-identified patent application as follows.